

# Sandals

WHITEHOUSE  
EUROPEAN VILLAGE & SPA

*"The Jewel on the South Coast"*

## LUXURY INCLUDED SELLING POINTS

- ✓ Situated in a lush & unspoilt destination. Located in the newest destination area in Jamaica, on the south-west coast. Discover old Jamaica.
- ✓ Offering one weekly late night Buffet, Champagne Breakfast, Table Service at Beach Grill.
- ✓ A European style Beach Resort and Spa, featuring three (3) distinctive architectural features. Including authentic Italian, Dutch and French villages, Ten (10) extensive Red Lane Spa treatment rooms and an oversized Spa Courtyard.
- ✓ Beachfront view from every room and suite. All rooms & suites are large and overlook the longest resort beach on Jamaica's south-west coast.
- ✓ Full Room Service to 32 One Bedroom Butler-Serviced Suites.
- ✓ Continental Breakfast, all day snacks, Lunch and Dinner up to 10:00p.m. to all Concierge level rooms.
- ✓ Retail Village with Duty Free jewellery shop, Boutique, Gift Shop, Tour Desk & Digital Photo Shop.
- ✓ Extensive meeting and convention facilities including a 3- level Theatre. Over 14,000 square feet of meeting and convention space.



### **World Travel Awards** voted:

Sandals Whitehouse **"Jamaica's Leading Resort"**

Sandals Resorts **'World's Leading All – Inclusive Company'**, 15 years in a row

Sandals Resorts **'Caribbean's Leading Hotel Brand,'** 17 years in a row.



Five Star Diamond Award, American Academy of Hospitality Sciences.



Green Globe 21 is the worldwide benchmarking and certification program that facilitates sustainable travel and tourism, companies and communities.



PADI Gold Palm Dive Resort



role in the lives

The Sandals Foundation, a 501(c)(3) nonprofit organization, was created to expand upon the philanthropic work that Sandals Resorts International has undertaken. It is the culmination of three decades of dedication to playing a meaningful

role in the lives of the communities where we operate across the Caribbean. The Sandals Foundation funds projects in three core areas: education, community and the environment. To learn more about the Sandals Foundation, visit online at [www.sandalsfoundation.org](http://www.sandalsfoundation.org)

## FACT SHEET

**LOCATION:** Sandals Whitehouse is nestled in the south-west coast of Jamaica and is only approximately 90km and 75 minutes from the Sangster International Airport and 60 minutes from Negril, one of the world's most popular vacation destinations.

**ADDRESS:** P.O. Box 5000, Whitehouse P.O., Westmoreland, Jamaica.  
Phone: 876-640-3000 Fax: 876-640-3001  
Email: [swhmail@grp.sandals.com](mailto:swhmail@grp.sandals.com) Website: [www.sandals.com](http://www.sandals.com)

**GENERAL MANAGER:**

**HOTEL MANAGER:** Kevin Clarke [kevin.clarke@grp.sandals.com](mailto:kevin.clarke@grp.sandals.com)

**SALES MANAGER:** Glendon Lowe: [glowe@grp.sandals.com](mailto:glowe@grp.sandals.com)

**WEDDING MANAGER** Natalee Bennett [nbennett@grp.sandals.com](mailto:nbennett@grp.sandals.com)

**RESORT DESCRIPTION:** In a class by itself, Sandals Whitehouse provides a noble escape in a European-style village setting. This resort is truly a "jewel in the south" and an ideal location for adventure travelers and those who want to just relax alike.

**ACCOMMODATIONS:**

Number of Hotel Rooms and Suites:	360
Number of Categories	15
Resort Size:	50 acres

**All rooms & suites include:** Air conditioning, King size bed, amenity kit, hair dryer, telephone, safe, clock radio, iron & ironing board, satellite T.V., coffee & tea maker . All rooms have tiled floors and Mahogany Furniture. Special equipment for physically challenged guests available. .

**SUITE CONCIERGE PROGRAM**



- The Suite Concierge Center opens daily from 8:00 a.m. – 10:00 p.m. with a dedicated Concierge to assist with requests including island tours and just about anything you need.
- 24 hour Room Service for our 32 Beachfront One Bedroom Butler-Serviced Suites and Continental Breakfast and room service between the hours of 7:00 am to 10:00 pm to all concierge level rooms.
- Preferred check-in for all guests booked in concierge accommodations in the suite centre including Champagne upon arrival.
- In-Suite bars with scotch, gin, vodka, rum, beer, red & white wine, champagne and assorted soft drinks.
- Use of his/her plush cloth robes.
- Weekly reception hosted by the concierge personnel.
- Amenity kit, personalized welcome letter in room/suite upon arrival.

**SANDALS SUITES WITH BUTLER SERVICE**



Your wish is our command. With the uncompromising attention of a personal butler trained to the highest standards by the elite Guild of Professional English Butlers, you will be pampered throughout your stay in extraordinary ways. From unpacking and packing your luggage... attending to your wardrobe.... serving a glorious repast on your terrace..... just to name a few.... a Sandals Suite, complete with your own personal butler, is the ultimate indulgence.

CATEGORY	ROOM DESCRIPTION	LOCATION
<b>One Bedroom Penthouse Honeymoon Beachfront Suite (1P)</b>	Spacious bedroom with separate living room. Each room is furnished with TV, marble bathrooms with whirlpool bath, in-suite bar, and safety deposit box. Large Balcony, Walk-in Shower & double vanity.  <b>View:</b> Beach 	<b>Dutch 4<sup>th</sup> floor</b> <b>Italian 4<sup>th</sup> floor</b>
<b>One Bedroom Walkout Honeymoon Beachfront Suite (1W)</b>	These suites offer a spacious bedroom with a separate living room. Suite offers a marble bathroom with double vanity, walk-in shower, and whirlpool bath. Suite features an in-suite bar, exclusive Butler Service and a large patio that leads directly out to the beach. Suites are located on the ground floor of the Dutch and Italian Villages.  <b>View:</b> Beach 	<b>Dutch 1<sup>st</sup> floor</b> <b>Italian 1<sup>st</sup> floor</b>
<b>Honeymoon Beachfront One Bedroom Luxury Suite (1B)</b>	Each suite has TV, marble bathrooms and whirlpool bath, in-suite bar, safety deposit box. Separate living room. Large Balcony. Walk-in Shower & double vanity.  <b>View:</b> Beach 	<b>Dutch 2<sup>nd</sup> &amp; 3<sup>rd</sup> floors</b> <b>Italian 2<sup>nd</sup> &amp; 3<sup>rd</sup> floors</b>
<b>Honeymoon Beachfront Penthouse Concierge Suite (HP)</b>	Spacious bedroom with an alcove living area. Each suite has TV & marble bathrooms with whirlpool bath. Located on the top floor of buildings. Easy access to pool and beach. All with balconies. Walk-in Shower & double vanity.  <b>View:</b> Beach 	<b>Dutch 4th floor</b> <b>Italian 4th floor</b>
<b>Romeo &amp; Juliet Honeymoon Beachfront Walkout Concierge Suite (RW)</b>	This room features a spacious bedroom with an alcove living area. Each room has a TV and marble bathroom with a whirlpool bath, walk-in shower and double vanity. Rooms are located on the ground floor of the Italian and Dutch Villages and offer easy access to the pool and beach. Rooms also feature concierge service.  <b>View:</b> Beach 	<b>Dutch 1<sup>st</sup> floor</b> <b>Italian 1<sup>st</sup> floor</b>
<b>Grande Luxe Beachfront Concierge Suite (BC)</b>	Spacious bedroom with an alcove living area. Each suite has TV and marble bathrooms with whirlpool bath. Walk-in Shower & double vanity.  <b>View:</b> Beach 	<b>Dutch 2<sup>nd</sup> &amp; 3<sup>rd</sup> floors</b> <b>Italian 2<sup>nd</sup> &amp; 3<sup>rd</sup> floors</b>
<b>Penthouse Honeymoon Beachfront Concierge Room (PC)</b>	Elegant bedrooms. All rooms have balconies. All rooms have balconies and TV's.  <b>View:</b> Beach and/or Pool 	<b>Dutch 4<sup>th</sup> floor</b> <b>Italian 4<sup>th</sup> floor</b>

<b>Grande Honeymoon Beachfront Walkout Concierge Room (GW)</b>	<p>This large beachfront room with mahogany four-poster king size bed and sophisticated decor is located on the ground floor of the Italian and Dutch Villages. All rooms feature patios and beach views. 4 physically challenged rooms are on the 1<sup>st</sup> floor of the Italian Village.</p> <p><b>View:</b> Beach</p> 	<b>Dutch 1<sup>st</sup> floor</b> <b>Italian 1<sup>st</sup> floor</b>
<b>Honeymoon Grande Luxe Beachfront Room (GB)</b>	<p>Beachfront rooms located in all three villages. All rooms have balconies and TV's.</p> <p><b>View:</b> Beach and/ or Pool</p> 	<b>French 4<sup>th</sup> floor</b> <b>Dutch 3<sup>rd</sup> floor</b> <b>Italian 3<sup>rd</sup> floor</b>
<b>Luxury Beachfront Room (LX)</b>	<p>These beachfront rooms are located in all three villages. All rooms have balconies and TV's.</p> <p><b>View:</b> Beach and/or Pool</p> 	<b>French 3<sup>rd</sup> floor</b> <b>Dutch 2<sup>nd</sup> floor</b> <b>Italian 2<sup>nd</sup> floor</b>
<b>Honeymoon Beachfront Walkout Room (BW)</b>	<p>Large beachfront room with mahogany four-poster king size bed, decorated in elegant Caribbean decor with patio located on the ground floor of the French Village. Rooms feature access to the beach/gardens from the patio and a beach view.</p> <p><b>View:</b> Beach and/or Pool</p> 	<b>French 1<sup>st</sup> floor</b>
<b>Honeymoon Premium Beachfront Room (PB)</b> <b>and</b> <b>Premium Beachfront Room (PR)</b>	<p>These large beachfront bedrooms all have balconies and TV's and they give a panoramic view of a lush tropical garden and a tranquil beach.</p> <p><b>View:</b> Beach and /or Pool</p> 	<b>French 2<sup>nd</sup> floor</b>
<b>Honeymoon French Deluxe Room (HD)</b> <b>and</b> <b>French Deluxe Room (DL)</b>	<p>Large rooms with balconies and TV's which sit adjacent to the French Village pool. These rooms are furthest away from the main resort buildings.</p> <p><b>View:</b> Beach and/or Pool</p>	<b>French 2<sup>nd</sup> floor</b>



Suite Concierge Service



Butler Service



Wheelchair Access (Available upon request)



Refrigerators stocked with juices, sodas & water

## DINING OPTIONS:

**Total Number of Restaurants:** 7 (seven)  
**Dress code:** **Resort Casual** – dress shorts or jeans, swim wear must be covered, no bare feet.  
**Resort Evening Attire:** Dress pants for men, shirts with sleeves and collar, dress shoes.

### Giuseppe's (Italian)

Be transported to our "Little Italy" and experience fresh pastas, gourmet pizzas and exquisite desserts.

Pizzas on the Piazza 12:00 noon - 5:00 p.m.

Seating time: 6:30 p.m. - 10:30 p.m.

**Air-conditioned**

**Non-Smoking Restaurant**

**Dress Code:** Resort Evening Attire

### Jasmine's (Asian)

You have the option of indoor or outdoor 'a la carte' dining.

Seating Time: 6:00 p.m. - 9:30 p.m.

**Air-Conditioned**

**Non-Smoking Restaurant**

**Dress Code:** Resort Evening Attire

### Café De Paris (European Patisserie)

Enjoy our luxury café where you can satisfy your sweet tooth and view the creation of your desserts.

Seating Time: 5:30 a.m. -11:00 p.m.

**Dress Code:** Resort Casual

### Eleanor's (Caribbean)

Exciting Caribbean cuisine in an intimate tropical setting with white-glove service.

Seating Time: 8:00 a.m. - 11:00 a.m. ['a la carte' breakfast]

Seating Time: 6:00 p.m. - 9:30 p.m.

**Air-Conditioned**

**Non-Smoking Restaurant**

**Dress Code:** Resort Evening Attire

### Bayside (International)

International gourmet cuisine served indoors or outdoors. This restaurant offers grand buffets for breakfast and lunch. Dinner is served a la carte. Late night snacks

Breakfast/Buffer: 7:30 a.m.-10:00 a.m.

Lunch/Buffer: 12:30p.m.-2:30 p.m.

Dinner/ a la carte: 6:30 p.m.- 9:30 p.m.

Late Night Snacks: 10:30 p.m. - 5:00 a.m.

**Air-Conditioned**

**Non-Smoking Restaurant**

**Day Dress Code:** Resort Day Attire

**Evening Dress Code:** Resort Casual

### Neptunes (Mediterranean Seafood & Grill)

Casual dining featuring Mediterranean Seafood Cuisine.

Seating time: 5:30pm – 9:30pm

### Bluefield's Beach Club

Local beach club offering Jamaican specialties.

Seating time 11:00 a.m. - 6:00 p.m.

**Dress Code:** Resort Day Attire

**Signature Late night Buffet**

Decadent Chocolate Buffet, served one night weekly.

**Room Service**

Continental Breakfast, served between 7:00 a.m. – 10:00 a.m. to all Concierge Rooms  
24 Hour Room Service to all Butler Serviced Suites.

**BARS:** 6 (six)

**Casa Blanca (Piano Bar):**

Located upstairs Eleanor's.  
Hours 6:00 p.m. - 2:00 a.m.

**Le Cabaret (Theatre Bar):**

Located in the Entertainment Center.  
Hours 8:00 p.m. - 1:00 a.m.

**Riviera (Main Pool Bar)**

Located at the main pool (swim up bar).  
Hours 10:00 a.m. - 6:00 p.m.

**Renaissance (French Pool Bar):**

Located at the Bluefield's Beach Club  
Hours 10:00 a.m. – 6:00 p.m.

**Neptunes (Beach Bar):**

Located at Neptunes Restaurant.  
Hours 10:00 a.m. – 1:00 a.m.

**Juice Bar:**

Located in the Dutch Village.  
Hours: 10:00 a.m. - 6:00 p.m.

**WEEKLY EVENTS:**

Monday	Manager's Welcome Party
Wednesday	Sandals Select Cocktail/Dinner party
Thursday	Concierge Cocktail Party

**ENTERTAINMENT:**

Nightly Shows – with live entertainment.  
Nightly Disco.  
Karaoke – become a singing sensation.  
Pianist & sing-a-longs.  
Weekly Guest and Staff Talent Show - Escapade of Stars.  
Weekly Beach Party.  
Weekly Cooking Seminar  
Weekly 'ABC' of Wines

**LANDSPORTS:**

Basketball, Darts, Board Games, Pool Tables, Outdoor Chess, Shuffle Board, Table Tennis, Day & Night Tennis, Volleyball, Squash

**WATERSPORTS:**

Glass Bottom Boat, Snorkeling, Scuba Diving\*, Wind Surfing, Hobie Cats, Waterskiing, Kayaks and Aquatrikes.

**\*Discover Scuba Diving (Resort Dive Course)** for beginners and International Dive Certification available at additional costs.

**POOLS:**

4 Freshwater Pools and 4 Whirlpools.  
Main Pool: Enormous, zero-entry pool 12465 sq. ft.  
French Village Pool 6341 sq. ft.  
Dutch Village Pool 5039 sq. ft.  
Dive Pool

**SPORTS PAVILLION:**

Cardiovascular & weight equipment, aerobic studio, squash courts, tennis courts, Juice Bar.

**GENERAL INFORMATION:**

**Ambassadors:** Available for Non-English speaking guests.

**Departure Changing Facilities:** Available adjacent to the Tennis courts.

**Exchange Bureau:** Open Daily 8:00 a.m. – 4:00 p.m.

**Nurse's Station:** Nurse on duty – daily 8:00 a.m. – 4:00 p.m.

**Orientation:** 10:00 a.m. & 5:00 p.m. daily.

**Resort Transportation:** Complimentary transfers to/from Sangster International Airport, Montego Bay

**Safe Deposit Boxes:** One in each room.

**Tipping:** Sandals Whitehouse has a 'No Tipping' policy for all Team Members except Butlers and Spa Therapists.

**Wedding:** Please contact the Sales and Wedding offices or 1-800-SANDALS.

**OPTIONAL SERVICES: (Available at additional charge)**

**Boutique:** Opens Daily 8:00 a.m. – 9:00 p.m. Retail Arcade  
For Elegant Resort Attire, Costume Jewellery, Footwear and Collector's Editions of Alcohol and Ceramics.

**Departure Tax:** Required upon departure from island.

**Internet Access:** Available in all rooms and suites & the Business Center. Wireless access available in the Lobby.



Tour Desk Open Daily 8:00 a.m. – 7:00 p.m. Offering a variety of optional tours of the Island.

**Laundry/Dry Cleaning:** Available daily.



Open Daily 8:00 a.m. – 8:00 p.m.  
10 treatment rooms (6 singles and 4 doubles)  
Hydro Therapy Room  
Sauna & Steam Rooms

Hot & Cold Plunge Pool  
Beauty Salon, Lockers  
Spacious Courtyard for relaxation  
Spa Retail Boutique



Arrangements can be made with the Red Lane Spa for Tennis, Aerobics, Yoga, Pilates, Reformer Pilates or the services of a Personal Trainer.



Open Mon. to Sun. 8:00 a.m. – 9:00 p.m. Retail Arcade Exquisite gifts and souvenir items are available here.



Open Daily 8:00 a.m. – 9:00 p.m. Retail Arcade 'Where we simply capture Memories' through Photography & Videography.

**Special Occasions:**

Please contact the Sales office to make arrangements for the Vineyard Dinner, Private Candlelight Dinner on the Beach for two or a Romantic Candlelight Escapade.

**Taxis:**

Authorised taxis available on resort.

**Telephone:**

Provided in each room and suite. A credit card imprint or cash deposit is needed to activate phone line.

**PARTNERSHIPS:**

**Beringer Vineyards:**

Sandals & Beaches Resorts have become the first all-inclusive resort company to partner with California's legendary Beringer Vineyards, bringing wine country to the tropics. Guests enjoy a selection of complimentary house wines bottled exclusively for Sandals & Beaches Resorts. Additionally, great new wines from Beringer's portfolio partners (originating from other countries) are available through an enhanced Manager's Wine List.

**Sandals Weddings by Martha Stewart:**

Our partnership with Martha Stewart ensures that Wedding couples can choose from one of six magnificent themes for their wedding day.

**The Guild of Professional English Butlers**

Sandals & Beaches Resorts have Partnered exclusively (in the Caribbean) with the Guild to provide training and constant evaluation of our Butlers who are assigned to attend to the needs of our guests in the highest categories of accommodation at our Resorts.



**MEETING, CONFERENCE AND BANQUET VENUES**

<i>Name</i>	<i>Dimension</i>	<b>Sq. ft.</b>	<b>Banq.</b>	<b>Rec.</b>	<b>C/R</b>	<b>T/S</b>	<b>HS</b>	<b>U-Shape</b>	<b>Conf</b>
<b>Ballroom</b>	<b>90' X 54'</b>	<b>4860</b>	<b>350</b>	<b>550</b>	<b>210</b>	<b>500</b>	<b>NA</b>	<b>NA</b>	<b>NA</b>
<b>"Ballroom A"</b>	<b>30' X 54'</b>	<b>1620</b>	<b>115</b>	<b>180</b>	<b>65</b>	<b>160</b>	<b>60</b>	<b>51</b>	<b>50</b>
<b>"Ballroom B"</b>	<b>30' X 54'</b>	<b>1620</b>	<b>115</b>	<b>180</b>	<b>65</b>	<b>160</b>	<b>60</b>	<b>51</b>	<b>50</b>
<b>"Ballroom C"</b>	<b>30' X 54'</b>	<b>1620</b>	<b>115</b>	<b>180</b>	<b>65</b>	<b>160</b>	<b>60</b>	<b>51</b>	<b>50</b>
<b>Pre-function</b>	<b>22' X 67'</b>	<b>1474</b>	<b>100</b>	<b>180</b>	<b>NA</b>	<b>NA</b>	<b>NA</b>	<b>NA</b>	<b>NA</b>
<b>Courtyard</b>	<b>28' X 42'</b>	<b>1176</b>	<b>70</b>	<b>115</b>	<b>NA</b>	<b>NA</b>	<b>NA</b>	<b>NA</b>	<b>NA</b>
<b>Boardroom</b>	<b>16' X 34'</b>	<b>544</b>	<b>18</b>	<b>NA</b>	<b>NA</b>	<b>NA</b>	<b>NA</b>	<b>NA</b>	<b>18</b>

**Ceiling Height in the Ballroom is 22 ft. The Boardroom ceiling height is 10 ft.**  
 Le Cabaret (Theatre) **5000 sq. ft. of space on 3 tiers is also available.**

**Business Centre:**

Services available at an additional cost:

- Fax, photocopy and printing services.
- Internet access.
- All rooms have data port lines.

**Key:**

**Banq** - Banquet

**Rec.** - Reception

**C/R** - Classroom Style

**T/S** - Theatre Style

**H/S** - Hollow Square

**Conf** - Conference