





"The smallest Sandals Resort, with the Biggest Heart"

LUXURY INCLUDED SELLING POINTS

- > The real Jamaican experience; Jamaican smiles and attentive service to make you feel at home instantly.
- > Small in size yet big on charm and large in value.
- > A romantic, intimate atmosphere with personalized service.
- Close proximity to the popular Montego Bay 'Hip Strip', where you will find duty free shopping, restaurants, bars and clubs.
- > Room service is provided 24 hours for all rooms.
- > Butler service available for our newly renovated, top category room, the Carlyle Club Ocean View Penthouse.
- Complimentary shuttle bus to Sandals Royal Caribbean and Sandals Montego Bay, our sister resorts. "Stay at one play at three", and enjoy nineteen dining experiences within 15 minutes.



World Travel Awards:

Voted Sandals Resorts "World Leading All-Inclusive Company" 16 years in a row. Voted Sandals Resorts "Caribbean's Leading Hotel Brand" 19 years in a row.



Sandals Earthguard – the new Environmental programme of Sandals and Beaches

Resorts, underpinned by independent international third party certification and auditing through the EarthCheck programme. The EarthCheck programme is the next generation in benchmarking, integrated sustainability reporting and certification for travel and tourism organisations.



The Sandals Foundation, a 501(c)(3) nonprofit organization, was created to expand

upon the philanthropic work that Sandals Resorts International has undertaken. It is the culmination of three decades of dedication to playing a meaningful role in the lives of the communities where we operate across the Caribbean. The Sandals Foundation funds projects in three core areas: education, community and the environment. To learn more about the Sandals Foundation, visit online at <u>www.sandalsfoundation.org</u>

WeddingMoons

Offering a fully customizable wedding followed by a dream honeymoon, seamlessly blended in one luxury-included package.

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FACT SHEET

LOCATION:

Situated in Jamaica's second city, Montego Bay, Sandals Carlyle is located just 10 minutes away from Sangster International Airport on the east end of the famous Montego Bay "Hip Strip", in close proximity to downtown shopping, restaurants, bars and clubs. Montego Bay is the tourism mecca of Jamaica and is home to Jamaica's annual reggae festival "Sumfest."

ADDRESS:	P.O. Box 412, Kent Ave., Montego Bay, St. James, Jamaica W.I.	
	Phone :(876) 952-4140	Fax: (876) 952-6913
	Website: www.sandals.com	
	General Manager:	Lance Parrish
	Email:	lparrish@grp.sandals.com
	Hotel Manager:	Lisa Gardner
	Email:	ligardner@grp.sandals.com
	Front of House Manager:	Doreen Allen
	Email:	dallen@grp.sandals.com

RESORT DESCRIPTION:

Sandals Carlyle.... The oasis within an oasis, designed for those who want the casual laid back Jamaican experience. Our petite-sized 52 rooms, three storey building, with the rooms wrapped around the pool courtyard, truly enables us to deliver 'larger than life' service and an inimitable personalized welcome. Sandals Carlyle is the smallest resort with the biggest heart, with a staff that seem dedicated to you and you alone. Our generously sized, comfortably appointed rooms with elegant four poster beds and colorful soft furnishings are accessible through our quaint lobby and up the grand elegant staircase, which presents exemplary opportunities for photographs. Add to this, complimentary room service 24 hours per day. The view from our Carlyle Club Ocean View Penthouse rooms offers a magnificent panorama of the aquamarine Caribbean Sea and an authentic experience of Jamaican living while maintaining the secluded feel of a charming vacation hideaway. Plus, you will enjoy complimentary transfers and full exchange privileges to our two other Sandals resorts in Montego Bay.

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ACCOMMODATIONS: 52 rooms in 4 categories

All rooms include:

Air conditioning, king-size bed, amenity kit, hair dryer, telephone, safety deposit box, private bath & shower, clock radio, cable T.V., coffee & tea maker, iron & ironing board.

Butler Service Includes:

Your wish is our command. With the uncompromising attention of a personal butler trained to the highest standards by the elite Guild of Professional English Butlers, you will be pampered throughout your stay in extraordinary ways, from unpacking and packing your luggage, attending to your wardrobe, serving a glorious repast on your balcony, just to name a few. A Sandals room, complete with your own personal butler, is the ultimate indulgence.

CATEGORY	ROOM DESCRIPTION	LOCATION
CARLYLE CLUB OCEANVIEW PENTHOUSE ROOM (CP)	These fully refurbished, tastefully appointed rooms offer butler service, 24-hour room service, four poster mahogany king-size beds, mini bar, refrigerator, and balconies. Rooms are tiled.	3 rd floor
GRANDE LUXE OCEANVIEW ROOM (GO)	Large, magnificent room with four poster mahogany bed and furnishings. All rooms have balconies, are carpeted and have refrigerator. View: Ocean, pool, courtyard	2 nd floor
SEASIDE PREMIUM ROOM (PR)	Large room with four poster mahogany bed and furnishings. All rooms have balconies and refrigerator. Most rooms are carpeted. View: Pool, courtyard	2 nd and 3 rd floors
SEASIDE DELUXE ROOM (DL)	Large room with four poster mahogany bed and furnishings. These rooms have no balconies. Most rooms are carpeted. View: Gardens, hills	1 ^{s,} 2 nd and 3 rd floors



Butler Service



Refrigerator stocked with water, juices and sodas

DINING OPTIONS:

Resort Casual – Dress shorts or jeans, swimwear (must be covered), no bare feet. **Resort Evening Attire** – Dress pants for men, shirts with sleeves and collar, dress shoes.

RESTAURANTS: THREE (3)

Bay Window Restaurant: (Indoor and outdoor dining available)

Enjoy gourmet à la carte cuisine in our non-smoking, air-conditioned 'Bay Window Restaurant' or dine beneath the stars at the poolside while enjoying the classical sounds of songbird Millie, the resident pianist.

Breakfast:	7:30 am – 10:30 am
Lunch:	12:30 pm – 2:30 pm
Dinner:	6:30 pm – 9:30 pm
Dress Code: Resort Casual	

Nibbles:

A garden-side grill that serves up snacks and hearty meals throughout the day and into the early hours of the morning. This cute snack bar ensures that you'll never ever go hungry.

Open: 11:00am – 6:00pm & 10:00pm-1:00am

The Carlyle:

Enjoy the novelty of the fusion of French cuisine exquisitely intertwined with the titillating flavor of the Caribbean, prepared to order, in our romantic Carlyle restaurant. Open four nights per week. Reservations required.

Dinner: 6:45 pm – 9:30 pm Dress Code: Resort Evening Attire

BARS: TWO (2)

Sunset Bar

10:00am – 1:00am

The Bay Window Bar

6:30pm – 9:30pm

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ENTERTAINMENT:

Resident Band with Cabaret singers Karaoke Resident pianist Daily activities

WEEKLY EVENTS:

Monday	Manager's Welcome Party
Tuesday	Sandals Select Guest Cocktail & Dinner Party

LAND SPORTS:

Day & Night Tennis	Shuffle Board	Land & Pool Volleyball
Table Tennis	Board Games	Pool
Basketball	Darts	

WATERSPORTS:

All water sports activities are available at nearby Sandals Montego Bay and Sandals Royal Caribbean.

Canoeing	Aquatrikes	Glass Bottom Boat
Water-Skiing	Kayaking	Wake Boarding
Snorkelling	Hobie Cat Sailing	Knee Boarding
Windsurfing	Paddleboats	
*Scuba Diving	Tubing	

Unlimited scuba diving for certified divers.

***Discover Scuba Diving (DSD)** for beginners and international dive certification are available at additional costs.

POOL: 1

WHIRLPOOL: 1

FITNESS CENTER: 1

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GENERAL INFORMATION:

Exchange Bureau	Open daily, available 24 hours.
Exchange Privileges	Complimentary transfers and full exchange privileges to Sandals Montego Bay and to Sandals Royal Caribbean, offering additional dining options. There are now 19 dining options in Montego Bay.
Nurse's Station	There is a registered nurse on the premises of Sandals Montego Bay and Sandals Royal Caribbean. A Doctor is on call 24 hours. Doctor's services are at an additional cost.
Orientation	Offered twice daily, 10:00am & 5:00pm.
Resort Transportation	Airport transfers to and from Sangster International Airport in Montego Bay.
Safe Deposit Boxes	All rooms are equipped with a safe box.
Tipping	Sandals Carlyle has a "No Tipping" policy for all our Team Members, except Butlers and Spa Therapists.
WeddingMoons	Sandals offers a unique wedding experience – <i>Your Wedding. Your</i> <i>Style.</i> Choose from one of our ten (10) exciting colour palettes, featuring such hues as Romantic Pink, Tangerine and Sea Glass to enhance every wedding detail from cake to linen options, and even ribbons, giving couples full creative control over their big day. Couples also have the opportunity to explore their options virtually and watch their ideas come to life through Sandals' innovative and fully interactive Wedding Designer at www. Sandals.com/wedding designer.
	Guests who qualify for the free Beautiful Beginnings wedding (a \$500 value), but would prefer the flexibility of customizing their wedding may do so and still benefit from a \$500 credit, which can be applied towards their customized ceremony, and reception, or to any pre-designed wedding theme styled by Martha Stewart.
	For more on Sandals WeddingMoons®, visit www.Sandals.com/weddingmoons.

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OPTIONAL SERVICES:

Internet Access



Laundry and Dry Cleaning

Photography/Videography



Resort Spa at Sandals Carlyle



Special Requests

Taxi Services

Telephone

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(Available at additional charge)

Internet kiosk available at the resort, credit card required for access. Wireless connection is available throughout the resort using one's own laptop.

A variety of tours and excursions are offered by Island Routes Caribbean Adventure Tours. Enhance your destination experience with a variety of adventure, water and sightseeing tours. Opening hours: 8:00am-5:00 pm.

Laundry and dry cleaning services are available. Price list and laundry bags are provided in every room. Laundry will be returned within 24 hours, dry cleaning within 72 hours.

Photographers are present on the resort. Videography is available upon request.

Sandals logo items and beautiful, locally-inspired craft items, etc. can be purchased. Opening hours: 8:00am - 8:00 pm.

Open daily, 8:00am – 5:00pm.

- Massages Facials
- Body treatments Spa Retail

Available at Sandals Montego Bay

Red Lane Spas offer classic European Spa services with a distinctive Caribbean flair, using all-natural organic products made from nourishing tropical ingredients. Our legendary Spas now include Dermalogica products, the #1 choice of skincare professionals worldwide. The Tropical Nail Bar offers a shimmering palate of eco-vegan nail lacquers and glistening Shellac nail treatments. Open daily, 8:00am – 8:00pm.

Enjoy unforgettable evenings by purchasing Private Candlelight Dinners or Romantic In-Room Escapades just for two while on resort. Other special occasion packages can be arranged upon request at an additional cost.

Available on resort.

A credit card imprint or cash deposit is needed to activate phone line.

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PARTNERSHIPS:

Beringer Vineyards Sandals and Beaches Resorts have become the first all-inclusive resort company to partner with California's legendary Beringer Vineyards, bringing wine country to the tropics. Guests enjoy a selection of complimentary house wines bottled exclusively for Sandals and Beaches Resorts. Additionally, great new wines from Beringer's portfolio partners, originating from other countries, are available through an enhanced Manager's wine list.

The Guild of ProfessionalSandals and Beaches Resorts have partnered exclusively (in theEnglish ButlersCaribbean) with the Guild to provide training & constant evaluation of
our butlers who are assigned to attend to the needs of our guests in the
highest categories of accommodation at our resorts.